

Reference #	111028-000218
Status	Unresolved
Assigned To	<i>Not specified</i>
Product	Tell your Story
SLA	<i>Not specified</i>
Queue	Whistleblower
Date Created	10/28/2011 11:51 PM
Date Initial Solution Response	None
Last Updated	04/06/2012 10:41 AM
Customer SmartSense	+2 (on -3 to +3 scale)
Staff SmartSense	0 (on -3 to +3 scale)
Send to company?	Yes
Discrimination age	No
Discrimination marital	No
Discrimination national origin	No
Discrimination race	No
Discrimination exercise	No
Discrimination public assist	No
Discrimination religion	No
Discrimination sex	No
ZIP code	20601
At financial institution?	Yes
On behalf of	Myself
On behalf of myself	Yes
Country	United States
Country	United States
Complaint process	CFPB review
Complaint source	Web
Past Due Flag	No
No Response Flag	No
Nonstandard Handling	

Go to Collis v. Bank of America at the Greenbelt, Md federal courthouse. You wil...

Discussion Thread

Auto-Response

10/28/2011 11:51 PM

Thank you. We're working to make markets for consumer financial products and services work in a fair, transparent, and competitive manner and your story is invaluable to that work.

Are there others we should hear from? Forward this message to them and ask them to visit <https://help.consumerfinance.gov/app/tellyourstory>

The information you've given us will help us understand your experiences as a consumer and give us an up-to-date picture of the consumer marketplace.

Thank you,

Consumer Financial Protection Bureau
<http://www.consumerfinance.gov>

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If you need help, file a complaint: <http://www.consumerfinance.gov>

Customer (Torina Collis)

10/28/2011 11:51 PM

Go to Collis v. Bank of America at the Greenbelt, Md federal courthouse. You will see my fight for justice for the American people for the last 7 years. You will see I complained to the OCC in 2005 about BOA changing accounts without the customers knowledge. I have proof that the fraud continues today. I worked as a personal banker and reported the fraud up the chain and was terminated. Customers nationwide are getting fees of \$20.00/month taken out of their account without their knowledge. I have spent \$60,000.00 out of my pocket to hold BOA accountable. The government is responsible for allowing this to continue. I have proof of my complaints to OCC and nothing was done. I complained to every government agency DOL, OCC, FBI, Department of Justice and even called Chris Dodd's office years ago and they said they could not do anything. All the courts all the way to the U.S. Supreme Court have been put on notice that the government is negligent in allowing this to happen. There has been major obstruction of justice and a clear violation of my due process all throughout my court proceedings and they are all trying to keep my mouth sealed. I will be notifying the American people through my freedom of speech in the near future.

Primary Contact

First Name: Torina

Last Name: Collis

Organization:

Login: torina.collis@hotmail.com

Title:

Contact Type:

Email: torina.collis@hotmail.com

Email - Alternate #1:

Email - Alternate #2:

Primary Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

Additional Information

Consumer status: Received

Not Applicable

Script Complete?

No

Potential Whistleblower?

No

Service Member?

No

Dependent of Service Member?

No

Older American?

No

Narrative Includes PII?

No

Investigation Letter Sent?

No

Invest Letter Ready to Send?

No

Applying for the loan

No

Receiving a credit offer

No

Problems when unable to pay

No

Making payments

No

Signing the agreement

No

IG Report

No

Copy to mailing address

No

Copy to company address

No

Copy to property address

No

Copy to on-behalf address

No

Copy to service member address

No

Success Story

No

Recommendation

No

Human Interest

No

Red Flag?

No

Emerging Issue

No

Withhold from publication?

No